



# Support for Multicam CNC

How to get the Support, Parts, and Service you need!



**1** Create a support ticket online via: <https://multicam.ca/support/>

**2** Pick the type of support you are looking for from the drop down:

- Technical Support
- Application Support
- Part Enquiry
- Preventative Maintenance
- Training
- Requesting an onsite visit
- Installation
- Machine Upgrade
- Machine Move

**3** Enter your details in the required fields

**4** Click the Submit button to complete the ticket

Our team strives to provide a response to all support tickets within 4 hours during regular business hours.

For emergencies, please select “**Technical Support**” and write “**EMERGENCY**” in subject line. To get the quickest solutions, upload photos and provide a detailed description of what is happening with your machine.

Thank you,

**Paul van der Velden**  
Technical Support Manager  
Multicam Canada